

2019 CONSUMER CONFIDENCE REPORT (CCR)

Windfern Forest UD

(PWS ID: TX1010924)

Annual Water Quality Report for the period of January 1 to December 31, 2019

THIS REPORT IS INTENDED TO PROVIDE YOU WITH IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER AND THE EFFORTS MADE BY THE WATER SYSTEM TO PROVIDE SAFE DRINKING WATER.



Issued June 2020

Where do we get our drinking water?

The source of drinking water used by Windfern Forest Utility District is both ground water and surface water. Our water comes from the Chicot and Evangeline Aquifers and also the Trinity River in Harris County. The TCEQ completed an assessment of your source water and results indicate that some of your sources are susceptible to certain contaminants. The sampling requirements for your water system are based on this susceptibility and previous sample data. Any detections of these contaminants may be found in this Consumer Confidence Report. For more information on source water assessments and protection efforts at our system, contact TOPS. The complete source water assessment can be found at <http://dww.tceq.texas.gov/DWW/>.

Windfern Forest was on interconnect with the City of Houston to supplement the drinking water supply for all of 2019. Attached you will find a table of the regulated contaminants that were detected in 2019 from the City of Houston.

PUBLIC PARTICIPATION OPPORTUNITIES

~~ПУБЛИЧНОЕ УЧАСТИЕ В РАБОТЕ~~

**DATE: BOARD OF DIRECTORS GENERALLY
MEET ON THE THIRD TUESDAY
OF EACH MONTH.**

TIME: 4:00 P.M.

**LOCATION: 14410 MAUNA LOA LN. HOUSTON, TX
77040**

PHONE: 281-807-9500

To learn about future public meetings (concerning your drinking water), or to request one be scheduled, please call us or email us at customerservice@topswater.com.

Why is tap water superior to bottled?

- * In most cases manufacturers are not required to stop bottling or alert the public when tests show contamination.
- * Bottled water is largely self-policed and decisions on recalls are often based on cost instead of risk to the public.
- * Though 50% of bottled water is just reprocessed tap water the cost is approximately 2,000 times more.
 - * Chemicals from plastic bottles leach into your drinking water.
- * Drinking tap keeps your local dollars local to improve infrastructure in your area.
 - * Drinking tap water can keep up to 35 billion plastic bottles out of landfills annually.

Is my water safe?

In order to ensure that tap water is safe to drink, the EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health. The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity. Contaminants that may be present in sources include:

-Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

-Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

-Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.

-Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, can also come from gas stations, urban storm water runoff, and septic systems.

-Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

ALL drinking water may contain contaminants

When drinking water meets federal standards there may not be any health based benefits to purchasing bottled water or point of use devices. Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (1-800-426-4791).

Information about Unregulated Contaminants

Unregulated contaminants are those for which the EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of unregulated contaminants in drinking water and whether future regulations are warranted. Many constituents (such as calcium, sodium, or iron) which are often found in drinking water can cause taste, color, and odor problems but are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the systems business office.

En Español

Este reporte incluye información importante sobre el agua para tomar. Para asistencia en español, favor de llamar al teléfono (281)807-9500.

In the last water loss audit submitted to the Texas Water Development Board for the time period of Jan-Dec 2019, our system lost an estimated 18,322,800 gallons of water, which is equivalent to about 6% of total gallons produced. If you have any questions about the water loss audit please call TOPS at 281-807-9500.

Special Notice

You may be more vulnerable than the general population to certain microbial contaminants, such as Cryptosporidium, in drinking water. Infants, some elderly or immune-compromised persons such as those undergoing chemotherapy for cancer; those who have undergone organ transplants; those who are undergoing treatment with steroids and people with HIV/AIDS or other immune system disorders can be particularly at risk from infections. You should seek advice about drinking water from your physician or health care provider. Additional guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline at (800)426-4791.

The State of Texas monitors for some contaminants less than once per year because the concentrations of these contaminants do not change frequently.

Regulated Contaminants

Disinfectants and Disinfection By-Products	Collection Date	Your Water	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Haloacetic Acids (HAA5)	2019	1	1 - 1	No goal for the total	60	ppb	N	By-product of drinking water disinfection.
Total Trihalomethanes (TTHM)	2019	6.3	6.3 - 6.3	No goal for the total	80	ppb	N	By-product of drinking water disinfection.
Inorganic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Arsenic*	2019	4.8	0 - 4.8	0	10	ppb	N	Erosion of natural deposits; Runoff from orchards; Runoff from glass and electronics production wastes.
Barium	2019	0.233	0.145 - 0.233	2	2	ppm	N	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits.
Cyanide	2017	70	0 - 70	200	200	ppb	N	Discharge from plastic and fertilizer factories; Discharge from steel/metal factories
Fluoride	2017	0.56	0.34 - 0.56	4	4	ppm	N	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories.
Nitrate [measured as Nitrogen]	2019	0.42	0 - 0.42	10	10	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Nitrite [Measured as Nitrogen]	2015	0.01	0 - 0.01	1	1	ppm	N	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits.
Synthetic Organic Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Atrazine	2019	0.11	0.11 - 0.11	3	3	ppb	N	Runoff from herbicide used on row crops.
Radioactive Contaminants	Collection Date	Highest Level Detected	Range of Levels Detected	MCLG	MCL	Units	Violation	Likely Source of Contamination
Combined Radium 226/228	2019	1.61	1.61 - 1.61	0	5	pCi/L	N	Erosion of natural deposits.
Beta/photon emitters	2019	4.5	4.5 - 4.5	0	15	pCi/L *	N	Decay of natural and man-made deposits.
Gross alpha excluding radon and uranium	2019	6.6	6.6 - 6.6	0	15	pCi/L	N	Erosion of natural deposits.

* EPA Considers 50 pCi/L to be the level of concern for beta particles.

Maximum Residual Disinfectant Level

Year	Disinfectant	Minimum Level	Average Level	Maximum Level	MRDL	MRDLG	Unit of Measure	Source of Chemical
2019	Chloramine	0.51	2.3	4.2	4.0	< 4.0	ppm	Disinfectant added to control microbes

LEAD AND COPPER

IF PRESENT, ELEVATED LEVELS OF LEAD CAN CAUSE SERIOUS HEALTH PROBLEMS, ESPECIALLY FOR PREGNANT WOMEN AND YOUNG CHILDREN. LEAD IN DRINKING WATER IS PRIMARILY FROM MATERIALS AND COMPONENTS ASSOCIATED WITH SERVICE LINES AND HOME PLUMBING. WINDFERN FOREST UD IS RESPONSIBLE FOR PROVIDING HIGH QUALITY DRINKING WATER, BUT CANNOT CONTROL THE VARIETY OF MATERIALS USED IN PLUMBING COMPONENTS. WHEN YOUR WATER HAS BEEN SITTING FOR SEVERAL HOURS, YOU CAN MINIMIZE THE POTENTIAL FOR LEAD EXPOSURE BY FLUSHING YOUR TAP FOR 30 SECONDS TO 2 MINUTES BEFORE USING WATER FOR DRINKING OR COOKING. IF YOU ARE CONCERNED ABOUT LEAD IN YOUR WATER, YOU MAY WISH TO HAVE YOUR WATER TESTED. INFORMATION ON LEAD IN DRINKING WATER, TESTING METHODS, AND STEPS YOU CAN TAKE TO MINIMIZE EXPOSURE IS AVAILABLE FROM THE SAFE DRINKING WATER HOTLINE OR AT [HTTP://WWW.EPA.GOV/SAFEWATER/LEAD](http://www.epa.gov/safewater/lead).

Lead/ Copper	Year	MCLG	Action Level	The 90 th Percentile	# of Sites Over AL	Units	Was This a Violation	Likely Source of Contaminant
Copper	2017	1.3	1.3	0.1591	0	ppm	N	Erosion of natural deposits; Leaching from wood preservatives; Corrosion of household plumbing systems.
Lead	2017	0	15	3	1	ppb	N	Corrosion of household plumbing systems; erosion of natural deposits.

LEAD AND COPPER RULE PROTECTS PUBLIC HEALTH BY MINIMIZING LEAD AND COPPER LEVELS IN DRINKING WATER, PRIMARILY BY REDUCING WATER CORROSIVITY. LEAD AND COPPER ENTER DRINKING WATER MAINLY FROM CORROSION OF LEAD AND COPPER IN PLUMBING MATERIALS.

TOTAL COLIFORM- NONE DETECTED
 FECAL COLIFORM-NONE DETECTED
 TURBIDITY – NOT REQUIRED

ORGANIC CONTAMINANTS – NOT TESTED FOR OR NOT DETECTED
 UNREGULATED CONTAMINANTS – NOT TESTED FOR OR NOT DETECTED
 E.COLI – NONE DETECTED

Unregulated Contaminants

Unregulated Contaminants	Collection Date	Your Water	Lowest Level Detected	Highest Level Detected	Units
Bromoform	2019	2.1	1.6	2.4	ppb
Chloroform	2019	2.8	0	8.4	ppb
Bromodichloromethane	2019	2.4	1	5	ppb
Dibromochloromethane	2019	2.5	2	2.8	ppb

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